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Subject: Re: Logon issue at installation

Posted by [fabrice94](#) on Sat, 07 Nov 2020 22:25:00 GMT

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OK I've done again the point 5 and now I got this kind of message :

```
D:\wamp32_317\www\radicore\includes\include.library.inc:7457 :string '  
2020-11-07 23:20:51  
Fatal Error: MySQL: Illegal mix of collations (utf8_general_ci,IMPLICIT) and  
(utf8_unicode_ci,IMPLICIT) for operation '=' (# 1267)  
SQL query: SELECT mnu_role.role_id, mnu_role.start_task_id, allow_responsive_gui, (SELECT  
GROUP_CONCAT(role_id ORDER BY role_id SEPARATOR ',') FROM mnu_user_role WHERE  
user_id='MGR' AND start_date='2020-11-07 00:00:00') AS role_list  
FROM mnu_user_role  
LEFT JOIN mnu_role ON (mnu_role.role_id=mnu_user_role.role_id)  
WHERE mnu_user_role.user_id='MGR' AND mnu_'... (length=5148)
```

So I'll reinstall all from scratch and let you if Encouter the same problem.

thank you for your answer

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