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Subject: Login by email - case sensitivity  
Posted by [gpatti](#) on Thu, 10 Sep 2009 09:47:58 GMT  
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Tony,

Just noticed a funny when logging in using email address. If the user doesn't match the case exactly (e.g. accidentally puts a capital first letter) the system finds the user record (can tell this because the user\_id gets displayed) but reports the error  
A record already exists with this key.

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Subject: Re: Login by email - case sensitivity  
Posted by [AJM](#) on Thu, 10 Sep 2009 10:58:36 GMT  
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You are correct. Fix attached.

#### File Attachments

1) [logon.class.zip](#), downloaded 1531 times

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Subject: Re: Login by email - case sensitivity  
Posted by [gpatti](#) on Tue, 29 Sep 2009 10:17:27 GMT  
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Tony,

Have discovered another incorrect error message when logging in by email address (not sure if this was already there or introduced by this recent fix).

If an incorrect email address is entered > 16 chars the system now displays:

Security Violation  
user\_id cannot be greater than 16 characters.

This is a bit misleading!

Graham

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Subject: Re: Login by email - case sensitivity  
Posted by [AJM](#) on Tue, 29 Sep 2009 12:39:34 GMT  
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You are correct. This will be fixed in the next release, which is due in a few days.

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