Subject: Re: Typo in workitem(timeout).php
Posted by ljkbrost on Wed, 07 Apr 2010 13:56:02 GMT
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There are instances where I have workflows that need to be completed within minutes. For example, there is a support ticketing process that sends an email message when a URGENT request is raised. If that request is not acknowledged within 15 minutes a text message is initiated and at the 30 minute mark the Manager's are notified.

There are also instances where I interface with external batching systems where I need to query the outcome of an external event within 5-10 minutes. If we wait an hour the system appears slow and unresponsive even though it is not.

Looking at the code base it is a simple date/time field that has the offset applied to it. So having an hourly or a full time field HH:MM to be applied to it is just a matter of changing the input screen accordingly. I can make the changes to my copy of the framework and just replicate those changes when I d/l the latest version. But that become a maintenance issue when handling upgrades.

I just think the power of the framework is part of it's flexibility and enforcing artificial restrictions takes away some of that flexibility.

Cheers,

Kyle Brost
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