Subject: Installation problem with Parallels Plesk
Posted by htManager on Wed, 21 May 2014 08:26:52 GMT
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Hi,

I am about to try to develop a web application for team handball with Radicore. The application is running fine on my PC with a desktop database called Paradox for Windows and a language called ObjectPAL.

I am not an expert so it is very difficult for me to get it done. I read about Radicore and I believe in dealing with it will make it a lot easier for me to succeed.

I run a local XAMPP development-version an everything works fine.
Now I wanted to test it on the web I have a lot of problems.

My domain is www.htmanager.de where Joomla! 2.5 is running. (The same on my local PC). My ISP is Parallel Plesk. The problem I have is, that Technical Support told me that my problems come from the Radicore software. But I don't think so. I read most of the forum entries concerning database creation, user-id and password and I think that I did it right.

There is a lot written about the .htaccess file. In Parallel Plesk you can set up the include path in PHP settings, so that's why I don't use a .htaccess file and because I am not sure to do it right.

In the browser this message shows up:
[Tue May 20 10:11:58 2014] [warn] [client 217.91.254.197] mod_fcgid: stderr: PHP Fatal error: Maximum execution time of 60 seconds exceeded in /var/www/vhosts/mgh-saar.de/htm/htmanager/includes/include.l ibrary.inc on line 3933, referer: http://www.htmanager.de/htmanager/index.html

The following message is retrieved by the webmaster, when trying to login:

2014-05-20 08:48:49
Fatal Error: MySQL: Access denied for user 'MGH_HTM_USER01'@'%' to database 'mgh_audit' (# 1044)
Error in line 91 of file '/var/www/vhosts/mgh-saar.de/htm/htmanager/includes/dml.mysq li.class.inc'.
Host Info: Localhost via UNIX socketServer Version: 5.1.73-0ubuntu0.10.04.1Client Version: 5.1.73, Character sets - client: utf8, - connection: utf8, - database: latin1, - server: latin1
PHP_SELF: /htmanager/menu/logon.php
CURRENT DIRECTORY: /var/www/vhosts/mgh-saar.de/htm/htmanager/menu
SERVER_ADDR: 92.51.173.128
SERVER_NAME: www.htmanager.de
HTTP_HOST: www.htmanager.de
REMOTE_ADDR: 217.91.254.197
REQUEST_URI: /htmanager/menu/logon.php?csxslt=off

Page Stack:

Backtrace:
0: array =
  function: string = errorHandler
  args: array =
    0: integer = 256
    1: string = MySQL: Access denied for user 'MGH_HTM_USER01'@'%' to database 'mgh_audit'
    2: string = /var/www/vhosts/mgh-saar.de/htm/htmanager/includes/dml.mysql i.class.inc
    3: integer = 91
    4: object = mysql
1: array =
  file: string = /var/www/vhosts/mgh-saar.de/htm/htmanager/includes/dml.mysql i.class.inc
  line: integer = 91
  function: string = trigger_error
  args: array =
    0: string = MySQL: Access denied for user 'MGH_HTM_USER01'@'%' to database 'mgh_audit'
    1: integer = 256
2: array =
  file: string = /var/www/vhosts/mgh-saar.de/htm/htmanager/includes/std.singl eton.php5.inc
  line: integer = 93
  function: string = mysql
  class: string = mysql
  type: string = ->
  args: array =
    0: array =
      dbname: string = mgh_audit
      dbhost: string = localhost
      dbusername: string = MGH_HTM_USER01
      dbuserpass: string = password
3: array =
  file: string = /var/www/vhosts/mgh-saar.de/htm/htmanager/includes/std.table .class.inc
  line: integer = 7635
  function: string = getInstance
  class: string = RDCsingleton
  type: string = ::
  args: array =
    0: string = mysql
    1: array =
      dbname: string = mgh_audit
      dbhost: string = localhost
      dbusername: string = MGH_HTM_USER01
      dbuserpass: string = password
    2: boolean = 1
    3: boolean =
4: array =
  file: string = /var/www/vhosts/mgh-saar.de/htm/htmanager/includes/std.table .class.inc
  line: integer = 6933
  function: string = _getDBMSengine
  class: string = Default_Table

type: string = ->
args: array =
0: string = audit
5: array =
file: string = /var/www/vhosts/mgh-saar.de/htm/htmanager/audit/classes/php_ session.class.inc
line: integer = 63
function: string = _dml_getData
class: string = Default_Table
type: string = ->
args: array =
0: string = session_id='6j8f2oklpe7p7bd5liq50nrrb1'
6: array =
function: string = read
class: string = php_session
type: string = ->
args: array =
0: string = 6j8f2oklpe7p7bd5liq50nrrb1
7: array =
file: string = /var/www/vhosts/mgh-saar.de/htm/htmanager/menu/logon.php
line: integer = 45
function: string = session_start
args: array =

I created the databases as told and I verified that the user has access to the database by a php-script.

Have you an idea what I do wrong? Does it come from the settings for open_basedir?

Many thanks in advance,

Best regards,

Juergen