
Subject: Re: Installation problem with Parallels Plesk
Posted by [AJM](#) on Wed, 21 May 2014 09:18:40 GMT
[View Forum Message](#) <> [Reply to Message](#)

Your error message is not complaining about an issue with an 'include()' or 'require()' statement, so it is not to do with your include path.

The error message is actually saying "Access denied for user 'MGH_HTM_USER01'@'%' to database 'mgh_audit'", so you need to check two things:

- (1) Does the database 'mgh_audit' actually exist? On my shared server each database is prefixed with my account name, so is 'mgh' your account name?
- (2) Does the user name 'MGH_HTM_USER01' actually exist? Does it have access to the 'mgh_audit' database?

You need to check your database names, user names and user privileges using your MySQL admin tool, which is usually phpMyAdmin.
