
Subject: Re: Installation problem with Parallels Plesk
Posted by [htManager](#) on Wed, 21 May 2014 13:33:37 GMT
[View Forum Message](#) <> [Reply to Message](#)

Hi Tony,

I did what you supposed and I think I know why access is restricted. I got access with mysql extension with my script when setting the database name to uppercase.

I set the dbprefix in the config File in uppercase but I didn't get access instead I got this error message:

Fatal Error: MySQL: Access denied for user 'MGH_HTM_USER01'@'%' to database 'MGH_audit' (# 1044)

I first changed localhost to the correct ip address without success.

So setting the database name to uppercase should solve the problem?

Best regards,

Juergen
