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Subject: Re: Installation problem with Parallels Plesk  
Posted by [htManager](#) on Wed, 21 May 2014 13:33:37 GMT  
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Hi Tony,

I did what you supposed and I think I know why access is restricted. I got access with mysqli extension with my script when setting the database name to uppercase.

I set the dbprefix in the config File in uppercase but I didn't get access instead I got this error message:

Fatal Error: MySQL: Access denied for user 'MGH\_HTM\_USER01'@'%' to database 'MGH\_audit' (# 1044)

I first changed localhost to the correct ip address without success.

So setting the database name to uppercase should solve the problem?

Best regards,

Juergen

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