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Subject: problems whit the installation  
Posted by [david.chile3](#) on Fri, 22 Dec 2006 20:39:05 GMT  
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hi

i'm new in the radicore

i follow the topic installations  
but i still have probles whit the logon part

this is the error

```
Warning: require(include.general.inc) [function.require]: failed to open stream: No such file or
directory in D:\xampp\xampp\htdocs\radicore\menu\logon.php on line 18

Fatal error: require() [function.require]: Failed opening required 'include.general.inc'
(include_path='.;D:\xampp\xampp\php\pear\') in D:\xampp\xampp\htdocs\radicore\menu\logon.php
on line 18
```

i think the problem is in the htaccess.txt file

but y dont now  
please help me

atte  
david  
from chile

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Subject: Re: problems whit the installation  
Posted by [AJM](#) on Fri, 22 Dec 2006 20:53:24 GMT  
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That message means that you have not set up your htaccess file correctly. Please read the installation instructions at <http://www.radicore.org/installation.php> and follow them to the letter.

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Subject: Re: problems whit the installation  
Posted by [david.chile3](#) on Fri, 22 Dec 2006 21:11:15 GMT  
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this is my  
  
htaccess.txt

```
<Files ~ "\.inc$">
  Order deny,allow
  Deny from all
</Files>
```

```
php_value default_charset "UTF-8"
php_value include_path ".;
D:\xampp\xampp\htdocs\radicore\menu;
D:\xampp\xampp\htdocs\radicore\audit;
D:\xampp\xampp\htdocs\radicore\workflow;
D:\xampp\xampp\includes;"
```

```
php_value register_globals 0
php_value magic_quotes_gpc 0
php_value session.use_cookies 1
php_value session.use_only_cookies 0
php_value session.use_trans_sid 1
php_value session.gc_maxlifetime 3600
php_value arg_separator.output "&amp;"
php_value url_rewriter.tags "a=href,area=href,frame=src,input=src,fieldset="
```

i dont know what is the problem

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Subject: Re: problems whit the installation  
Posted by [AJM](#) on Fri, 22 Dec 2006 21:39:46 GMT  
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If you run phpinfo() you will see the actual include\_path that is being used instead of the path that you \*think\* is being used.

The include\_path reported in that error message is not the same as the one in your htaccess file, so your htaccess file is wrong. It looks like you have a carriage return after each semi-colon, which is an invalid character. That entry should be on one unbroken line.