Subject: add1 in shared account
Posted by htManager on Thu, 28 Jan 2016 10:35:36 GMT
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Hello Tony,

is it possible to insert records from a normal account in a shared account?

I have a contact-pool table where all new inserted records should be available for everyone. I want to do this by changing the key values in $fieldarray[] (user_id, user_seq_no, rdcaccount_id) in the _cm_getInitialData() method in the class file.

```
   function _cm_getInitialData ($fieldarray)
   {
// get next available number for user_seq_no for user HTM
$where = "user_id='HTM'";
$query = "SELECT max(user_seq_no) FROM $this->tablename WHERE $where";
$count = $this->getCount($query);
$fieldarray['user_id'] = 'HTM';
$fieldarray['user_seq_no']  = $count + 1;
$fieldarray['rdcaccount_id'] = '1';

    return $fieldarray;

   } // _cm_getInitialData
```

But when pressing the New button I get the following error message: [rdcaccount_id] User's account (4) is not compatible with record's account (1)
When commenting out $fieldarray['rdcaccount_id'] the add1 task works fine with the next available user_seq_no for user HTM but with rdcaccount=(4).

So is there a possibility to realize that?

Subject: Re: add1 in shared account
Posted by AJM on Thu, 28 Jan 2016 13:56:53 GMT
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Anyone who is logged in with an rdcaccount_id which is greater than 1 can only add records with their rdcaccount_id. Only someone who is logged in with an rdcaccount_id of 1 (or null) can add records to the shared account. You therefore need to have a separate user_id set up who can add records to the shared account.

Subject: Re: add1 in shared account
Posted by htManager on Fri, 29 Jan 2016 09:38:00 GMT
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Thank you for the confirmation.