

---

Subject: add1 in shared account  
Posted by [htManager](#) on Thu, 28 Jan 2016 10:35:36 GMT  
[View Forum Message](#) <> [Reply to Message](#)

---

Hello Tony,

is it possible to insert records from a normal account in a shared account?

I have a contact-pool table where all new inserted records should be available for everyone. I want to do this by changing the key values in \$fieldarray[] (user\_id, user\_seq\_no, rdcaccount\_id) in the \_cm\_getInitialData() method in the class file.

```
function _cm_getInitialData ($fieldarray)
{
// get next available number for user_seq_no for user HTM
$where = "user_id='HTM'";
$query = "SELECT max(user_seq_no) FROM $this->tablename WHERE $where";
$count = $this->getCount($query);
$fieldarray['user_id'] = 'HTM';
$fieldarray['user_seq_no'] = $count + 1;
$fieldarray['rdcaccount_id'] = '1';

return $fieldarray;

} // _cm_getInitialData
```

But when pressing the New button I get the following error message: [rdcaccount\_id] User's account (4) is not compatible with record's account (1)  
When commenting out \$fieldarray['rdcaccount\_id'] the add1 task works fine with the next available user\_seq\_no for user HTM but with rdcaccount=(4).

So is there a possibility to realize that?

---

---

Subject: Re: add1 in shared account  
Posted by [AJM](#) on Thu, 28 Jan 2016 13:56:53 GMT  
[View Forum Message](#) <> [Reply to Message](#)

---

Anyone who is logged in with an rdcaccount\_id which is greater than 1 can only add records with their rdcaccount\_id. Only someone who is logged in with an rdcaccount\_id of 1 (or null) can add records to the shared account. You therefore need to have a separate user\_id set up who can add records to the shared account.

---

---

Subject: Re: add1 in shared account  
Posted by [htManager](#) on Fri, 29 Jan 2016 09:38:00 GMT  
[View Forum Message](#) <> [Reply to Message](#)

---

Thank you for the confirmation.

---