Subject: Blank Logon Page! Any suggestions
Posted by teacake on Mon, 12 Mar 2007 17:35:24 GMT
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Hi All,

I'm having a slight problem with installation.

Apache/2.2.4 (Win32)
PHP Version 5.2.1
MySQL 5.0.22

When I go to http://www.****.co.uk/radicore I get a page with options as follows;

RADICORE demonstration system
View Error Log Delete Error Log

Home page <- Click here for my home page

Logon <- Click here for the logon screen
Logon (csxslt) <- Click here for the logon screen (with client-side XSL transformations)

Unfortunately when I click on a link to logon it takes me to a blank page!

The source is;
<!DOCTYPE HTML PUBLIC "-//W3C//DTD HTML 4.0 Transitional//EN">
<HTML><HEAD>
<META http-equiv=Content-Type content="text/html; charset=windows-1252"></HEAD>
<BODY></BODY></HTML>

Any ideas?

All the best

Henry

Subject: Re: Blank Logon Page! Any suggestions
Posted by AJM on Mon, 12 Mar 2007 17:51:09 GMT

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It is impossible to diagnose the exact cause of this problem as the script for the logon page is terminating before it can produce any output. You have obviously not installed everything correctly, but without stepping through the code line by line with a debugger as it is being executed it will not be possible to diagnose the exact cause of the problem.

Perhaps you should turn error reporting on to see what appears.

By the way, it is a good idea to install everything onto a local development server first before attempting to use a remote server as it makes debugging a lot easier.

Subject: Re: Blank Logon Page! Any suggestions
Posted by teacake on Mon, 12 Mar 2007 19:26:29 GMT
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Thanks,

I will get onto it straight away.

All the best

Henry

Subject: Re: Blank Logon Page! Any suggestions
Posted by teacake on Mon, 12 Mar 2007 19:57:52 GMT
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Hi All,

Turned out to be quite simple.

I had not renamed config.inc.default to config.inc in the radicore\includes directory.

This had caused a fatal error on line 31 of radicore\includes\include.general.inc

where a require_once is invoked

I hope that that helps someone.

All the best

Henry