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Subject: radicare on edubuntu

Posted by [deepdiver](#) on Tue, 02 Oct 2007 06:56:41 GMT

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we are using edubuntu and we are having problem with the radicare. we had it installed on windows but not in edubuntu. we are using xampp and its working and phpmyadmin works. we could access the menu page of the radicare on our localhost but when we try to click the log on button it just gives us an error. the page shows the ff warning:

```
Warning:require(include.general.inc[function.required]: failed to open stream:No such file or directory in /opt/lampp/htdocs/original/original/menu/logon.php on line 18.
```

```
Fatal_error:require()[function.require]: Failed opening required 'include.general.inc' (include_path='.:/opt/lampp/htdocs/original/original/include s') in /opt/lampp/htdocs/original/original/menu/logon.php on line 18. we tried to change the htaccess.txt, httpd.conf, and the include_path.
```

we cant figure it out already we even had the access permission changed.

thank you.

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Subject: Re: radicare on edubuntu

Posted by [AJM](#) on Tue, 02 Oct 2007 09:08:19 GMT

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The error message says that it cannot find the file 'include.general.inc' after looking through all the directories on the include path. You need to make sure that you have updated your htaccess file correctly. You can check this by running phpinfo().

If the file 'include.general.inc' exists, and the directory is named in the include path, then the problem is either with your OS or the XAMPP installation. I never use XAMPP, but I know that at least one user has had problems with it in the past.

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Subject: Re: radicare on edubuntu

Posted by [deepdiver](#) on Tue, 02 Oct 2007 15:36:25 GMT

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we could edit the include\_path. tried to change it a lot of times but still doesn't work and the 'include.general.inc' exist. and yes we have updated our htaccess file. thank you

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Subject: Re: radicare on edubuntu

Posted by [AJM](#) on Tue, 02 Oct 2007 16:14:01 GMT

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Does your change to the include path show up correctly when you run `phpinfo()`? If this points to the directory where 'include.general.inc' exists, yet it still cannot be accessed, then it points to a problem somewhere outside of my code. Can you execute any script which accesses 'include.general.inc'? Are the file/directory permissions set up correctly? I have no knowledge of edubuntu, so I cannot give you any pointers.

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Subject: Re: radicare on edubuntu  
Posted by [deepdiver](#) on Thu, 04 Oct 2007 01:04:33 GMT  
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i got this new warning.

Warning: `require_once(config.inc)` [function.require-once]: failed to open stream: No such file or directory in `/opt/lampp/htdocs/original/original/includes/include.general.inc` on line 26

Fatal error: `require_once()` [function.require]: Failed opening required 'config.inc' (include\_path='.:opt/lampp/htdocs/original/original/include s:../menu:../audit:../workflow') in `/opt/lampp/htdocs/original/original/includes/include.general.inc` on line 26

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Subject: Re: radicare on edubuntu  
Posted by [AJM](#) on Thu, 04 Oct 2007 08:10:37 GMT  
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Have you followed the installation instructions and renamed file `CONFIG.INC.DEFAULT` to `CONFIG.INC`? You must also modify the contents of this file to reflect your configuration parameters.

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