Subject: 500 Server Error (Permission on 755)
Posted by melvinsdb on Fri, 26 Oct 2007 07:29:20 GMT
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I am successfully using Radicore in my localhost and within the lan. This is the first time I tried uploading it on a webserver and I got a 500 Server Error.
I was able to make it run once when i altered the permissions of the directories (stated in the Installation guide) to have write access (777 or 757) but the Server Administrator later reset it to 755 and prohibits from using any higher access rights.

So I am back to my 500 Server Error. I am using www.bluehost.com.

How or What should I alter in radicore so that it can work, still write on the directories given that the access rights or priviledges are only 755?

Thanks

Subject: Re: 500 Server Error (Permission on 755)
Posted by AJM on Fri, 26 Oct 2007 08:56:10 GMT
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Radicore needs write access to directories only where it wants to create new files. If you are not going to create the files listed in the installation instructions then you don't need write access.

At the bare minimum all you need is a file called errorlog.html in the 'radicore' directory with permissions set to 777. Everything else can be 755.

Subject: Re: 500 Server Error (Permission on 755)
Posted by melvinsdb on Fri, 26 Oct 2007 10:32:31 GMT
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Thank you Mr Marston for the accurate description and information. Unfortunately, even setting the file errorlog.html with write permission (777) is not allowed by the administrator. They immediately reset it to 666 (no write on execute)

Can you suggest a different work around to get this running in the servers of bluehost?

Melvin

Subject: Re: 500 Server Error (Permission on 755)
Posted by AJM on Fri, 26 Oct 2007 10:51:02 GMT
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You MUST have write access to file errorlog.html otherwise the application will not be able to log

any errors which it finds. This might be OK with just 755.