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Subject: General installation problem

Posted by [Ellie](#) on Tue, 07 Aug 2018 19:59:20 GMT

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Hi there! Weird enough but cannot succeed installing radicare on local machine.

Lubuntu 16.04, LAMP-stack:php7.1.20 and mariadb 10.3. Radicare framework latest from Aug 01 2018.

I did everything carefully (i believe)as described in installation.html file.

PhpMyAdmin: Created databases, via import \*-schema.sql and \*-data files including subsystem.menu\_export, subsystem.dict\_export (for menu & dict databases accordingly) for prototype subsystems, plus mnu-user.sql import.

Created (PhpMyAdmin) user 'rdc\_user' for accessing all needed databases and amended config.inc accordingly (but i doubt it a bit now - may be there's the point of mess).

Amended .htaccess to point out location for includes.

Entire radicare directory (includes dir. too) been given 775 chmod (permissions).

Yet it won't go installing,  
cry out for help !

localhost/radicare/menu/logon.php?csxslt=off spits out this:

(attached error\_output.pdf & config.inc modified lines 60-71, please webDev folks see to it, need your help)

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### File Attachments

1) [error\\_output.zip](#), downloaded 606 times

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Subject: Re: General installation problem

Posted by [AJM](#) on Wed, 08 Aug 2018 08:38:53 GMT

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The error message says:

UncaughtexceptionfromParseError,message =syntax error,unexpected'}',expecting endoffile, code=0, file=/var/www/html/rdc\_includes/std.table.class.inc,line=113 03

This points to a mismatch in the number of '{' and '}' in file std.table.class.inc where line 11303 is the last line. There is no such error in my version, so I can only assume that your version has somehow got corrupted. I suggest that you either re-extract it from the zip file, or re-download the zip file and try again.

There is also a second error:

Warning: error\_log(/var/www/html/demo/error\_logs/errorlog.html): failed to open stream:  
No such file or directory in /var/www/html/rdc\_includes/error.inc on line 328

Does that file exist? Does that directory exist? Do they both have the correct permissions?

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Subject: Re: General installation problem

Posted by [Ellie](#) on Thu, 09 Aug 2018 20:08:26 GMT

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So i redownloaded (now in different browser) radicore v 2.10.0, re-extracted contents and rechecked framework directory ownership | permissions including 'includes' folder (which i tried both, keeping inside 'radicore' and outside it - within /var/www/html dir.

Errors persist.

I wonder if /var/www/html/demo/error\_logs/errorlog.html really should exist somehow (as Warning says), actually this directory/file exists within my /var/www/html/radicore (installation root) folder. Something definitely to be amended - but i'm not much an expert to know what exactly, please give some clue ).

And generally has anybody used radicore (latest) with ubuntu/lubuntu, LAMP-stack with php7.1 (there's includes/std.singleton.php5.inc file confuses me - if it about sort of php version restrictions) ?

Sorry for too many questions, i'm just trying to consider every possible stumbling point

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Subject: Re: General installation problem

Posted by [AJM](#) on Fri, 10 Aug 2018 08:29:05 GMT

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That's very strange. I have just checked the zip file and it does indeed contain a bad version of that file. I have corrected this and uploaded a new version of the zip file. I also attach a copy of this updated file so that you don't have to download the whole thing again.

Yes, you might need to create errorlog.html as an empty file so that the framework has something to update. I don't understand why it does not create this file automatically.

The file std.singleton.php5.inc does not indicate that the framework can only work with PHP5. I started with PHP4, and had to make some changes to also support both PHP4 and PHP5. Then when PHP7 came along I had to make so many changes that I could no longer support PHP4. This is explained in [http://www.tonymarston.net/php-mysql/support-for-php4-and-ph p7.html](http://www.tonymarston.net/php-mysql/support-for-php4-and-ph-p7.html)

### File Attachments

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1) [std.table.class.zip](#), downloaded 603 times

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Subject: Re: General installation problem

Posted by [Ellie](#) on Fri, 10 Aug 2018 11:27:31 GMT

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Ok, let me try out this file, thanx in advance.

But i want to make my point clear:

'Warning: error\_log(/var/www/html/demo/error\_logs/errorlog.html): failed to open stream'

- to me weird is 'demo' folder (which i don't have and it is somehow assumed to be located outside framework root - which is 'radicore').

Whereas 'radicore' directory really has 'error\_logs/errorlog.html',

and that's where installation script loses its way .  
But let me first re-try this with your amendments made, thank you!

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Subject: Re: General installation problem  
Posted by [AJM](#) on Fri, 10 Aug 2018 14:21:00 GMT  
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If it is trying to use /demo/error\_logs/errorlog.html as the log file then it is because of the setting for ERROR\_LOG\_DIR in your config.inc file.

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Subject: Re: General installation problem  
Posted by [Ellie](#) on Fri, 10 Aug 2018 15:30:21 GMT  
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Now it says:  
Fatal Error: MySQL: Access denied for user 'rdc\_user'@'localhost' to database 'demo\_audit' (#1044)

Error in line 102 of file '/var/www/html/rdc\_includes/includes/dml.mysql.class.inc'.

I know there's 'audit' database mentioned in documentation - which exists - but i've never encountered demo\_\* names mentioned there.

And just one more dummy question - accept my apologies - regarding database quirks (part of latest error output):

'Client Version: mysqlnd 5.0.12-dev blah-blah, Character sets - client: utf8, - connection: utf8, - database: utf8mb4, - server: utf8mb4',  
meaning different encodings on server and client parts, is that ok  
or maybe i'm supposed to create utf8mb4 encoded databases (required by radicore)?

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Subject: Re: General installation problem  
Posted by [AJM](#) on Fri, 10 Aug 2018 18:07:03 GMT  
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That is because I accidentally included my copy of config.inc when in fact you should use the contents of config.inc.default and modify for your installation.

The error "demo\_audit" does not exist is because of the value being set in \$GLOBALS['dbprefix'].

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Subject: Re: General installation problem

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Posted by [Ellie](#) on Fri, 10 Aug 2018 19:21:56 GMT

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Fine! That seems working, finally i got:  
(<http://localhost/rdc/menu/logon.php>)

Fatal Error: MySQL: Illegal mix of collations (utf8\_general\_ci,IMPLICIT) and (utf8\_unicode\_ci,IMPLICIT) for operation '=' (# 1267)  
SQL query: details ..

Error in line 744 of file '/var/www/html/rdc\_includes/dml.mysql.class.inc'.  
Then, about database client/server:

Client Version: mysqlnd 5.0.12-dev details.., Character sets  
- client: utf8, - connection: utf8,  
- database: utf8mb4, - server: utf8mb4.

Should i have created databases required with utf8\_unicode\_ci (i just got used to utf8\_general\_ci  
- though don't know why )?

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Subject: Re: General installation problem  
Posted by [AJM](#) on Fri, 10 Aug 2018 20:47:12 GMT

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All the databases MUST have the same collation.

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Subject: Re: General installation problem  
Posted by [Ellie](#) on Sun, 12 Aug 2018 10:26:24 GMT

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It works!

Comes out to be just about 'utf8\_unicode\_ci' (collation) needed for initially created databases  
(with mariadb 10.3),  
just in case someone like me stumbles upon .  
Thanks to radicore developers/maintainers !

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