
Subject: logon error

Posted by [lmewshaw](#) on Thu, 13 Apr 2006 17:54:00 GMT

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Tried to logon to my own installation and got the following error:

```
Fatal error: main() [function.require]: Failed opening required 'classes/php_session.class.inc'
(include_path='.:D:\xampp\php\pear\;d:\xampp\htdocs\radicore\includes\') in
d:\xampp\htdocs\radicore\includes\include.session.inc on line 15
```

I don't see the php_session.class.inc in the menu\classes subdirectory (and neither does the php script). It's in the audit subdirectory - do you think that's something with my installation or should I change the code to look in audit\classes?

Thanks

Lee

Subject: Re: logon error

Posted by [AJM](#) on Thu, 13 Apr 2006 18:21:22 GMT

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Part of the installation instructions say that you have to amend the "include_path" directive that is contained within the htaccess.txt file. You MUST specify the paths to the following directories:

/RADICORE/includes (you may move this to a point outside the web root)

/RADICORE/menu

/RADICORE/audit

/RADICORE/workflow

If you do not specify the correct path names then certain include/require commands will fail.

I hope this is clear.

Subject: Re: logon error

Posted by [AJM](#) on Sun, 29 Mar 2009 21:42:30 GMT

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It is now no longer necessary to specify the paths to the MENU, AUDIT and WORKFLOW directories as these are determined at runtime using code in the include.general.inc file.

Subject: Re: logon error

Posted by [sukshi](#) on Wed, 14 Jul 2010 09:40:13 GMT

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I have the same error as above, though now even the path specification is not required as it is supposed to be generated at run time (as instructed by the installation guide). Please help!

The exact error is -

```
Fatal error: require_once(): Failed opening required 'classes/php_session.class.inc'
(include_path='/var/www/html/radicore/includes:../dict:../me nu:../audit:../workflow') in
/var/www/html/radicore/includes/std.singleton.php5.inc on line 59
```

Subject: Re: logon error
Posted by [AJM](#) on Wed, 14 Jul 2010 09:52:42 GMT
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Your include_path is shown as having an entry for '../audit', so it should be able to find '../audit/classes/php_session.class.inc'. Does that file actually exist?

I assume that the logon form you are using is 'radicore/menu/logon.php'?

Subject: Re: logon error
Posted by [sukshi](#) on Wed, 14 Jul 2010 09:59:18 GMT
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Yeah ..true.. the audit path does come at the run time (as it shows). And the file exists too!
the logon form is yes, the same as you mentioned.
I don't know hat's wrong!

Subject: Re: logon error
Posted by [AJM](#) on Wed, 14 Jul 2010 10:12:11 GMT
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As you are not running on Windows are you sure that all the directory and file names are in lower case?

Subject: Re: logon error
Posted by [sukshi](#) on Wed, 14 Jul 2010 10:31:34 GMT
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Well yeah, now they are. Initially all except SOAP and xmplrc were in lowers.

I just noticed that there are quite a few htaccess.txt files, I would need to set the path and rename

all of then , is it? That could be it ?

P.S : I apologize, if the doubts sound silly !

Subject: Re: logon error

Posted by [AJM](#) on Wed, 14 Jul 2010 10:48:23 GMT

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The only entry you need in an htaccess file is the location of the 'includes' directory, as this may be outside the web root.

If you are running 'radicore/menu/logon.php' then it should be able to find the file 'php_session.class.inc' in 'radicore/audit/classes/php_session.class.inc'.

Your include_path has a reference to './audit', so it should be able to find what it's looking for. If it cannot then either it is looking in the wrong place, in which case you need to double check that you have followed the installation instructions to the letter, or you have something peculiar with your PHP installation, such as an incorrect safe_mode setting.

Subject: Re: logon error

Posted by [sukshi](#) on Wed, 14 Jul 2010 10:55:52 GMT

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Sir, I wanted to ask that do I need to edit the various htaccess files or just the one present in the directory - 'radicore'.

There are other htaccess.txt files present in

radicore/soap/htaccess.txt
radicore/SOAP/project/htaccess.txt
radicore/XMLRPC/htaccess.txt
radicore/XMLRPC/project/htaccess.txt
radicore/default/htaccess.txt
radicore/dict/htaccess.txt
radicore/menu/htaccess.txt
radicore/workflow/htaccess.txt

Do I need to modify all the above files to point to the location of includes directory?

Subject: Re: logon error

Posted by [AJM](#) on Wed, 14 Jul 2010 11:32:22 GMT

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No. The htaccess file in the 'radicore' directory will cover all subdirectories.

Have you checked your file permissions? Can an Apache process read all the PHP files?

Subject: Re: logon error
Posted by [sukshi](#) on Wed, 14 Jul 2010 18:02:26 GMT
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Yeah, the problem seems to be with permissions. It somehow cannot read radicore/.htaccess .
Though the permissions for this are set to 666. I am unable to understand the reasons ! Kindly
guide.

Subject: Re: logon error
Posted by [AJM](#) on Wed, 14 Jul 2010 19:01:29 GMT
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You will need to speak to your hosting company as they are the only ones who have access to
your server and who can advise on the correct permissions.

Subject: Re: logon error
Posted by [sukshi](#) on Wed, 14 Jul 2010 19:24:40 GMT
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It runs fine now. Changed the permissions to 755, i don't know how that helped it , but it is running
now
Thanks a lot for patient listening and quick replies.

Subject: Re: logon error
Posted by [nazimmamun](#) on Mon, 19 Dec 2011 11:29:56 GMT
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In where I have to change the permission parameter to 755

Subject: Re: logon error
Posted by [AJM](#) on Mon, 19 Dec 2011 11:38:56 GMT
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On your linux/unix system.
