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Subject: Pending workflow task on Home Page  
Posted by [ljkbrost](#) on Fri, 05 Feb 2010 04:04:58 GMT  
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Just wondering if there is an easy way to change the way the workflow items show up on the Home Page. So instead of seeing:

Add Request Item where request\_id='184c-c87a-3ea1e0c6aea9674'

Can it be changed to something more human friendly like:

Complete Service Request for John's client.

If so, where?

If not, where would be a good place to place hooks into the system?

Thanks!

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Subject: Re: Pending workflow task on Home Page  
Posted by [AJM](#) on Fri, 05 Feb 2010 17:41:06 GMT  
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This is tricky, but can be done. It comes in two parts:

(1) I have modified 'menu.xml' so that if it finds a column called 'link\_text' it will use this instead of constructing the default '<task\_desc> where <context>'.

(2) By default the output will not contain a column called 'link\_text', but by customising the '\_cm\_post\_getData()' method in the 'wf\_workitem\_role' and/or 'wf\_workitem\_user' classes you can construct whatever text you like.

Here is an example of the custom code which I used in the 'wf\_workitem\_role' class:

```
// insert custom text into LINK_TEXT
foreach ($rows as $rownum => $rowdata) {
    switch ($rowdata['task_id']) {
        case 'x_person_addr(add)':
            ini_set('include_path', ini_get('include_path') . PATH_SEPARATOR . './xample');
            $dbobject =& singleton::getInstance('x_person');
            $data = $dbobject->getData($rowdata['context']);
            if (!empty($data)) {
                $data = $data[0];
                $link_text = $rowdata['task_desc'] . ' for ' . $data['first_name'] . ' ' . $data['last_name'];
                $rowdata['link_text'] = $link_text;
            }
    }
}
```

```
    } // if
  default:
    break;
  } // switch
  $rows[$rownum] = $rowdata;
} // foreach
```

As you can see it is not that simple. I have to identify the database table from which I need to extract the extra data, create a table instance, then read the data.

Be aware that this is a modification to the standard class, so any changes you make may be overwritten if you reload the standard files.

### File Attachments

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1) [radicore-update-2010-02-05.zip](#), downloaded 1383 times

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Subject: Re: Pending workflow task on Home Page

Posted by [AJM](#) on Sat, 06 Feb 2010 11:21:59 GMT

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Here's a better implementation which does not involve changing the standard classes, so any customisations which you make will not get overwritten in a future release.

I have created a new directory called 'workflow/classes/custom-processing' which contains a file called 'example.zip'. This zip file contains some examples of how the standard classes can be customised. These custom classes have a prefix of 'cp\_' so that they can be separated from the standard classes.

If you do not have any custom processing then do not place any class files in the 'custom-processing' directory.

I have modified the standard 'wf\_workitem\_role' and 'wf\_workitem\_user' classes so that when the '\_cm\_post\_getData()' method is executed it will look in the 'custom-processing' directory for a 'cp\_' class file. If one exists it will execute whatever code it finds in the '\_cm\_post\_getData()' method. If a file cannot be found then the database data will not be altered.

### File Attachments

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1) [workflow-2010-02-06.zip](#), downloaded 1441 times

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