Subject: user can't insert data
Posted by kishen on Sat, 06 Jul 2013 17:01:05 GMT
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Hi,

I have an issue where a user has inserted data into a table but after inserting a couple of rows the user isn't able to insert again in that table.
it doesn't give any errors, it just stays on the insert screen.
does anybody know what the problem is?
is it a problem with the user, because there are other users with the same role and they can insert into that table.

I tried recreating the user but without success.

Any suggestions?

Thanks in advance.

Subject: Re: user can't insert data
Posted by AJM on Sun, 07 Jul 2013 07:59:17 GMT
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Does this happen with any other table, or just this one? If it is just this one then there is a problem with your coding for this table. You will have to step through with your debugger to see what is happening to cause this problem.

Subject: Re: user can't insert data
Posted by kishen on Sun, 07 Jul 2013 16:28:29 GMT
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yes it happens only with one table, but the thing is other users with the same role are able to insert in that table.
and the user that can't insert right now was inserting in the table and then all of the sudden the user couldn't insert anymore.
i have had this problem before and what i did was delete the user and create the user again.
If the user_id and user_name was the same as the old one it didn't work, it did the same thing.
if there was a problem with the coding for the table then no user would be able to insert.
we are running it on a windows server Radicore version 1.75. don't know if that can cause the problem?

Subject: Re: user can't insert data
Posted by AJM on Sun, 07 Jul 2013 16:38:30 GMT

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Can you step through with your debugger to see where the problem is happing? If not the only way I will be able to investigate this problem is if you send me your database schema and your code so that I can reproduce your environment on my PC and step through it with my debugger.

Subject: Re: user can't insert data
Posted by kishen on Sun, 07 Jul 2013 17:29:02 GMT
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Thank you very much sir I will debug and check where the problem is happening.